

C. Notice to the Public

Notifying the Public of Rights under Title VI

Access II Independent Living Center posts Title VI notices on our agency's website, in public areas of our agency, in our board room, and on our buses and/or paratransit vehicles.

Access II Independent Living Center operates its programs and services without regard to race, color, or national origin, in accordance with Title VI of the Civil Rights Act of 1964.

For any additional information on our nondiscrimination obligations, please contact Heather Swymeler, Executive Director at (660)663-2423 ext 225 or via email at hswymeler@accessii.org You can also stop by our office at 101 Industrial Parkway, Gallatin MO 64640 or write to: Access II Independent Living Center, C/O Heather Swymeler, Executive Director, 101 Industrial Parkway, Gallatin MO 64640.

If you believe you have been discriminated against on the basis of race, color, or national origin by Access II Independent Living Center, you may file a Title VI complaint by completing, signing, and submitting the agency's Title VI Complaint Form.

How to file a Title VI complaint with Access II Independent Living Center:

1. During initial intake at the center, consumers are provided with Access II Independent Living Centers Grievance Procedures, those procedures should be followed when filing any type of complaint about services. A Title VI Complaint form can be requested via any staff member by calling (660)663-2423.
2. In addition to the complaint process at Access II Independent Living Center, complaints may be filed directly with the Federal Transit Administration, Office of Civil Rights, Region 7, 901 Locust Street, Suite 404, Kansas City, Missouri 64106. Telephone (816) 329-3920, Fax (816) 329-3921.
3. Complaints must be filed within 180 days following the date of the alleged discriminatory occurrence and should contain as much detailed information about the alleged discrimination as possible.
4. The form must be signed and dated, and include your contact information.

If information is needed in another language, contact (816) 329-3920.